**TO OUR VALUED GUESTS**

At Riverview GM, ensuring the safety and wellbeing of both our staff and valued customers is paramount.  We are making some changes to our business operations to ensure we are doing our part to promote social distancing while still being able to service those in need:

**HOURS OF OPERATION**

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| **SERVICE, PARTS & BODY SHOP**  Monday to Friday  7:30AM to 5PM | **SALES DEPARTMENT**  Monday to Friday  9AM to 6PM  Saturday 9AM to 2PM |
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| **UPDATED SERVICE PROTOCOLS**   * Valet pick-up and drop-off available for service vehicles * Protective floormats & seat covers used while servicing your vehicle * After completion, full disinfecting of all touch points * Available virtually through Zoom meeting and by email & telephone if preferred | **UPDATES SALES PROTOCOLS**   * Test drives available; full disinfecting of all vehicle touch points * Videos of car - inside & out - available on request * Buy from home program available. Click here for more details 🡪 <https://www.riverviewgm.ca/touchless-experience/> * Available virtually through Zoom meeting and by email & telephone if preferred |
| **UPDATED SAFETY PROTOCOLS**   * Extensive deep cleaning and frequent sanitization of key surface touch points * Hand sanitizer & wipes available for use * Documenting all customer visits * Physical distancing of at least 6ft * All employees trained on preventative steps to keep the dealership safe * No-touch policy for staff and customers * All payments made with credit/debit | |

Thank you for your patience and understanding. Please check our website and social media for further updates.

John Fleischmann  
519-627-6014