



www.riverviewgm.ca

TO OUR VALUED GUESTS

At Riverview GM, ensuring the safety and wellbeing of both our staff and valued customers is paramount. We are making some changes to our business operations to ensure we are doing our part to promote social distancing while still being able to service those in need:

OPEN BY APPOINTMENT ONLY

SERVICE, PARTS & BODY SHOP

Monday to Friday

7:30AM to 5PM

Saturday 8 AM – 12PM

SALES DEPARTMENT

Monday to Friday

9AM to 6PM

Saturday 9AM – 2PM

FOR SERVICE, PLEASE USE ENTRANCE AT SIDE OF BUILDING.

UPDATED SERVICE PROTOCOLS

- APPOINTMENT REQUIRED
- Valet pick-up and drop-off for service vehicles available
- Protective floor mats & seat covers used while servicing your vehicle
- After completion, full disinfecting of all touch points

UPDATES SALES PROTOCOLS

- APPOINTMENT REQUIRED
- Test drive by appointment & only 10 minutes
- Only two clients per vehicle in a test drive
- Videos of car - inside & out - available on request

UPDATED SAFETY PROTOCOLS

- Increased the frequency of deep cleaning and frequent sanitization of key surface touch points
- Hand sanitizer is available at all entrances and throughout the building
- All employees trained on preventative steps to keep the dealership safe
- No-touch policy for staff and customers, face masks are required
- Physical distancing measures are in place, please always remain 2 meters apart

Thank you for your patience and understanding. Please check our website and social media for further updates.